

Cancellation Policy

Cancellation policy

You may repeal your contract of purchase within 14 days without having to state reasons. The allocated cancellation timeframe is 14 days, effective the day that you or an assigned third party, who may not be the carrier/courier, took said commodities into their possession.

To administer your right to cancel your order, you have to inform us

TangoVinilos.com

TangoTunes GmbH

Wigandgasse 39, 1190 Wien, AUSTRIA

sales@tangovinilos.com

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by sending us an explicit declaration stating that you are repealing your contract of purchase (for example: by sending us a letter in the mail, fax, or an email). You may use the cancellation template that is attached; however, it is not mandatory to use this template.

You can also fill in and submit the withdrawal form electronically on our website
tangovinilos.com/return-policy.

If you make use of this option, we will send you a confirmation of receipt of such revocation promptly (e.g. by e-mail).

It will suffice to send us your notification of repeal within the given cancellation timeframe in order for the 14-day cancellation timeframe to be granted.

Consequences

If you repeal your contract of purchase, we are obligated to refund all payments that we have received from you, including shipping costs (excluding additional shipping costs that result from choosing a different shipping option, other than the regular standard shipping option that we offer) immediately and within 14 days at most, effective the day that we receive your repeal.

The payment method which was used to make the transaction will also be used for the reimbursement, unless we have explicitly agreed to something else. You will not be charged any fees for the reimbursement.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this purchase contract.

The deadline is met if you send the goods before the expiry of the period of fourteen days.

You shall carry the direct costs of returning the goods.

You are only required to compensate us for any loss in value if the loss in value can be traced back to unnecessary handling, which goes beyond the admissible proofing of the condition of the item, its characteristics and functionality.

Muster-Widerrufsformular (Anhang I B zum FAGG)
nach Informationspflicht § 4 Abs 1 Z 8 FAGG

Notice of Cancellation

Complete and return this form only if you wish to withdraw from the contract.

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1190 Wien
AUSTRIA
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I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods:

Ordered on (*)/received on (*): _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only if this form is notified on paper)

Date

(*) Delete as appropriate